

PACE e-Service Reporting & Data Management

At Pace we believe that managing the water treatment program in your facility is very much a **TEAM** effort...*between your staff and ours*. While your staff performs essential daily system checks and maintenance, our team provides expert support in the form of recommendations, analyses, and troubleshooting assistance. **Pace e-Service is the key to merging and managing knowledge, both YOURS and OURS, in one easy-to-use platform.**

Basic Plan: Access & Review Reports

You will be provided with 24/7 remote access to all critical communication from Pace. Service reports and laboratory analyses are saved to one convenient location for easy login access by you and your assigned management and/or operating personnel. Automatically updated SDS library for all products supplied to your facility.

YOURS

Customized Data Logging for Your Facility!
Pace e-Service allows your staff to input daily test results and readings into a browser-based platform that you can access remotely, 24/7.
Pace e-Service alarms your staff when key performance indicators (KPI's) are out of specification.
 The **Pace e-Service** tool-set allows you to trend data and troubleshoot problems.
 With your permission, Pace will remotely monitor your water treatment data and help your operators respond to any issues that arise in a timely fashion.



All of your historical reports are saved in the **Pace e-Service** database for quick and easy reference.

Advanced Plan: Client Data Log Input, Remote Monitoring & Review Reports

Everything in the basic plan **PLUS** customized browser-based digital log sheets for all water treatment parameters tested in your facility such as boilers, cooling towers, closed systems, softeners, reverse osmosis, bacterial fouling, etc. Operators will have access to enter their test data into the customized logsheet on-line.



OURS

Our Expertise at Your Fingertips!
Pace e-Service means instant access to all water test reports for your site. Whether it is a service report, laboratory analyses, or photos from a recent boiler, chiller, or cooling tower inspection, *everything* we report to you is saved in one convenient location.
Pace e-Service is a self-updating SDS library for all products supplied to your facility.



Visual alarms prompt operators to take action when key performance indicators are out of specification. This also allows your Pace technical representative to provide remote monitoring between their scheduled site visits. Optional monitoring and alarm notification to your Pace technical representative ensures your program is always maintained within the recommended parameters.

