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Plant: P.O. Box 2024 Fort Macleod, AB T0L 0Z0

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Dwayne Dollmaier Maintenance Manager Bouvry Exports Calgary Ltd. Fort MacLeod Plant, Alberta, Canada

To Whom It May Concern:

Bouvry Exports started using Parafos in our meat processing facility in the spring of 2023. Parafos was installed to ensure that the domestic cold and hot water systems within the plant are protected from hard water scale buildup and from corrosion. We took our large softener system out of service and solely rely on Parafos.

The results to-date have been excellent. Repair and maintenance costs have significantly decreased. Our steam to domestic hot water heat exchangers are spotless. The biggest savings have come from not requiring salt anymore. Other notable benefits have been on not needing labour to add the salt, less water wasted during the softener's regenerations, and eliminating environmental discharge resulting from those regenerations.

A service representative visits our plant on a regular basis to ensure that the system is operating effectively and provides us with detailed reports upon completing each visit. Bouvry Exports will continue with Parafos at this plant to handle the problems associated with hard water.

Sincerely

Dwayne Dollmaier

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